

Product Insights

SUSE Products as OEM Offering

Fujitsu's OEM offering for SUSE subscriptions combines first and second level support provided by Fujitsu and third level support by SUSE
01/09/2023

Content

- SUSE product structure
 - Maintenance Services / Support Packs
 - Benefits of the maintenance service offering for SUSE products
- Terms & Conditions
- SUSE Products & Support
 - SUSE Linux Enterprise Server product structure
 - SUSE Linux Enterprise High Performance Computing product structure
 - SUSE Manager product structure
 - Rancher Prime product structure
 - NeuVector product structure
 - Licensing rules
 - Reusability (Re-purposable)
- Ordering information
 - Prolongation of terminating subscriptions
 - Support term
- Registration of the subscriptions and services
- References

SUSE Product Structure

The OEM offering for SUSE products consists of 2 elements:

- Product (supply of Serial number used as unique identifier, shared between Fujitsu and SUSE for specifying a software installation site. This serial number is valid over the lifetime of the installation site. It will be used for the registration of initial and prolongation Support Packs for this installation site).
- Support Pack / Maintenance Support offering covering all levels of support, as an equivalent to the original SUSE subscription (valid for a dedicated period of time together with the right to download SUSE media kits, receive updates and upgrades) as well as level 1 and 2 support by Fujitsu and back level Support by SUSE.

As a prerequisite for an initial order the SUSE Customer ID is required together with the target order numbers for products and Support Packs. With the initial order for Product and Support, 3 documents are delivered:

- “Certificate of User Authorization” (with the Serial number from the product order)
- “Certificate Fujitsu Support Pack” including the Activation key for Fujitsu Support registration from the Support Pack order and
- after the successful activation of the Support Pack, the confirmation email sent directly from SUSE with the SUSE Registration Code.

With the Support Pack registration on Fujitsu Support Pack Factory, the SUSE Subscription will be automatically activated at SUSE. There is no need for the customer to activate the subscription at the SUSE portal. Remember that the email address that customers provide during the registration of the Support at Fujitsu Support Pack Factory will be assigned as admin and automatically get the admin right for managing the subscription on SUSE Customer Connect Portal. SUSE subscriptions are independent from SUSE product versions. Please ensure that the target version of the SUSE Linux Enterprise Server subscription is supported on the target PRIMERGY server models. For reference please have a look at <https://docs.ts.fujitsu.com/dl.aspx?id=a9e600b9-e4cb-4f48-aa41-632f69058421> (os-rel). All activated products can be found on the SUSE Customer Center portal <https://scc.suse.com/login>.

Maintenance Support / Support Packs

Support Packs as the equivalent to the original SUSE subscriptions entitle to receive the following services:

- Supply of patches, fixes and upgrades (including version upgrades)
- Provision of customer support by telephone or on a remote basis in the event of errors, including consulting and professional diagnosis
- Two service levels are provided:
 - **9x5 = 9 hours** on 5 working days per week 4 hours reaction time = SUSE Standard Support
 - **24x7 = 24 hours** on 7 days per week 4 hours reaction time = SUSE Premium Support
- Support is provided in English and German language. For further details including the terms and conditions please refer to the Support Pack Technical Appendix (See Link : <https://docs.ts.fujitsu.com/dl.aspx?id=587352af-01c2-4916-901f-74c062ab4e93>)

The service can be obtained in two different ways:

- via the **WebArchitect**
With this order option SUSE products as OEM subscriptions can be ordered directly together with the service for a new infrastructure. All Support Packs within the infrastructure can be aligned for the same support period.
- via the **Service Contract Configurator (SCC)** In addition to the Support Packs (support with a specified duration and initial once-only payment), Service Contracts (monthly payment and automatic contract renewal after expiry of the minimum term of contract) are also offered here with the order number of the respective product code (S26361-F2348-Pxxx; see section 3)

Benefits of the maintenance support offering for SUSE products

- for prolongation, customers only need to buy/extend their Support. With that, also the SUSE Subscription is prolonged.
- Centralized and competitive SUSE product service & support offering for all regions in EMEA
- A central contact point for the complete PRIMERGY infrastructure offering
- Increased productivity through efficient approaches to solving problems
- Strategic business relationships and support agreements with important software partners

- Long-term customer loyalty

Terms & Conditions

According to our SUSE OEM contract the following regulations must be observed for the purchase of subscriptions:

- In former times, SUSE OEM subscriptions basically required FJ hardware and 1st&2nd level support from Fujitsu. This has been changed in 2016 and a bundling with Fujitsu hardware is not necessary anymore. This gives much more flexibility because it allows e.g. BYO and other cases if Fujitsu provides e.g. a managed service or e.g. a service like 1st and 2nd level support. As we can offer 1st/2nd level support for all SUSE and Rancher subscriptions we should therefore always choose OEM.
- Since the subscriptions are independent from product versions, it makes economic sense to opt for multiple years.
- In case of hardware replacement subscriptions may be transferred from the old to the new hardware.
- To Renew existing Subscription with related Support Pack (Initial) described below the Prolongation Pack has to be purchased. Prolongation Pack can be used only for SUSE product S26361-F2348-Pxxx with Subscription serial numbers (SWLxxx) delivered from September 1, 2021, onwards. In other cases, the Initial pack has to be purchased to begin the process with new version of Serial Number. (Prolongation option is not possible for product: S26361-F2348-Sxxx)
- By using SUSE OEM subscriptions and Fujitsu services customer is accepting related terms and conditions of SUSE: Reference: <http://www.suse.com/licensing/eula>

SUSE Products & Support

SUSE Linux Enterprise Server product structure

SUSE differentiates two types of products and several add-on's:

- Subscription for "1-2 Sockets or 1-2 Virtual Machines" (SUSE LES 1-2 Sock/VM) These subscription offerings allow for flexible deployments on physical servers and low-density or cloud virtualization. They can be used either for deployment on a physical server with up to two populated sockets or for virtualized environments for two virtual machines running SUSE Linux Enterprise. For servers with more than 2 populated sockets, subscription offerings must be aggregated (or stacked) to match or exceed the number of populated sockets. This subscription does not include the right to run virtual guests by using XEN or KVM technology.
- Subscriptions for "with Live Patching, 1-2 Sockets with Unlimited Virtual Machines" (SUSE LES LP 1-2 Sock uVirt) For high-density virtualized deployment SUSE offers a subscription for "1-2 Sockets with Unlimited Virtual Machines." This subscription offering entitles an unlimited number of virtual machines per 1-2 Sockets on a virtualization host. For virtualization hosts with more than 2 populated sockets, subscription offerings have to be aggregated (or stacked) to match or exceed the number of populated sockets. This subscription offering can be used on any third party hypervisor. It also includes the entitlement to run SUSE Linux Enterprise with XEN or KVM as the hypervisor on the virtualization host. If virtual machines are migrated from a virtualization host with this subscription to another virtualization host the destination host has to have a sufficient number of free subscriptions available. This subscription offering also includes SUSE Linux Live Patching.

- Subscriptions for servers with SLES for SAP Applications These subscription offerings are also available as “1-2 Sockets or 1-2 Virtual Machines” (SLES4SAP 1-2 Sock/VM) or “with Live Patching, 1-2 Sockets with Unlimited Virtual Machines” (SLES4SAP LP 1-2 Sock uVirt). SLES for SAP Applications subscriptions are including additional features compared to the standard subscriptions:

- o Support for the SAP required Java Virtual Machine
- o Page-cache limit
- o High Availability Clustering (HA Resource Agents (RA) to handle SAP)
- o Cluster File System support (OCFS2)
- o Dedicated SAP Update Channel
- o Installation Wizard – validated SAP solutions

- SUSE Linux High Availability Extension (SLES HA Extension 1-2 Sock)

Subscription offerings for Extensions to SUSE Linux Enterprise need to be deployed in addition to the required number of SUSE Linux Enterprise Server subscriptions. Virtualization type (1-2 Sock/VM or uVirt) and Service level are inherited from the underlying SLES subscription. The SLES HA Extension is not applicable to SLES for SAP Applications subscriptions as HA functionality is already included in those.

- SUSE Linux Live Patching (SLES Live Patching 1-2 Sock) Live Patching subscription offerings for Extensions to SUSE Linux Enterprise need to be deployed in addition to the required number of SUSE Linux Enterprise Server subscriptions. Service level are inherited from the underlying SLES subscription. Subscriptions for “with Live Patching, 1-2 Sockets with Unlimited Virtual Machines” (SUSE LES LP 1-2 Sock uVirt and SLES4SAP LP 1-2 Sock uVirt) include this subscription offering. On the other hand, subscriptions for “1-2 Sockets or 1-2 Virtual Machines” (SUSE LES 1-2 Sock/VM and SLES4SAP 1-2 Sock/VM) don’t include this subscription offering. This subscription must be purchased separately for SUSE LES 1-2 Sock/VM and SLES4SAP 1-2 Sock/VM. Product Insights SUSE – Fujitsu Support 1/9/2023 5

- SUSE Linux Long Term Service Pack Support (SLES LTSS 1-2 Sock) LTSS subscription offerings extend the support period of a Service Pack for SLES and SLES for SAP Applications. It gives additional up to 3-year support period to a SLES Service Pack. For SLES for SAP Applications, it is available for the last service pack and it gives additional up to 3-year support period after expiration of Extended Service Pack Overlap Support (ESPOS). LTSS needs to be deployed in addition to the required number of SUSE Linux Enterprise Server subscriptions. One LTSS subscription is required per 1-2 Sockets with one Code Stream (= Service Pack). Virtualization type (1-2 Sock/VM or uVirt) and Service level are inherited from the underlying SLES subscription. By way of example, a physical server with 4 sockets needs two LTSS subscriptions. In the case of running SLES VMs with different Code Streams than the underlying SLES KVM Hypervisor, additional LTSS subscriptions are required for those different Code Streams on VMs. For example, running two SLES VMs with two different Code Streams (SLES15 SP1 and SP2) on one 4-socket SLES KVM Hypervisor (SLES15 SP2) requires two SLES 1-2 Sock uVirt subscriptions (for the host) and three LTSS subscriptions (two for the host with SLES15 SP2 and one for the other Code Stream, SLES15 SP1)

SUSE Linux Enterprise High Performance

Computing product structure Subscription offerings for HPC are as follows:

- Subscription for “1-2 Socket” (SUSE LES HPC 1-2 Sock) These subscription offerings are used for Head Nodes and Compute Nodes. One SLES HPC Cluster must consist of a minimum of four physical nodes. They can be used for deployment on a physical server with up to two populated sockets. For servers with more than 2 populated sockets, subscription offerings must be aggregated (or stacked) to match or exceed the number of populated sockets. This subscription does not include the right to run virtual guests by using XEN or KVM technology.
- Subscription for “1-2 Socket” with Extended Service Pack Overlap Support (SUSE LES HPC 1-2 Sock ESPOS) These subscription offerings are used for Head Nodes and Compute Nodes. One SLE HPC Cluster must consist of a minimum of four physical nodes. They include base SLES HPC subscription plus Extended Service Pack Overlap

Support (ESPOS). They can be used for deployment on a physical server with up to two populated sockets. For servers with more than 2 populated sockets, subscription offerings must be aggregated (or stacked) to match or exceed the number of populated sockets. This subscription does not include the right to run virtual guests by using XEN or KVM technology. ESPOS extends Service Pack life by 12 months. SLES HPC ESPOS provides 18 months of Service Pack overlap period (6 regular + 12 extended). After ESPOS period ends, you can combine SLES HPC or SLES HPC ESPOS with SLES HPC LTSS to have even longer support for the same Service Pack.

- SUSE Linux High Performance Computing Long Term Service Pack Support (SLES HPC LTSS 1-2 Sock) SLES HPC LTSS is available as an additional offering for SLES HPC. LTSS subscription offerings extend the support period of a Service Pack for SLES HPC. It gives additional 3-year support period to a SLES HPC Service Pack. One HPC LTSS subscription is required per 1-2 Sockets. Service level is inherited from the underlying SLES HPC subscription.

SUSE Manager product structure

SUSE Manager is an open-source IT infrastructure management solution, which is composed of the following subscriptions:

- Subscriptions for SUSE Manager Lifecycle Management+ (SUSE Mgr LCM+) SUSE Manager Lifecycle Management+ is an IT infrastructure management solution. This subscription offering is required for each managed instance. A minimum of 10 SUSE Mgr LCM+ are required to receive support. Like SLES, it offers two virtualization types, "1-2 Sock/VM" and "1-2 Sock uVirt". Virtualization type should be the same for both underlying SLES and SUSE Mgr LCM+ on one managed instance. This subscription offering includes the entitlements for SUSE Manager Server and SUSE Manager Proxy. SUSE Manager Server (SUSE Mgr Server) is available on a physical server or as a virtual machine. No additional workloads are permitted to be deployed on the same instance. SUSE Manager Proxy (SUSE Mgr Proxy) is available on a physical server or as a virtual machine. No additional workloads are permitted to be deployed on the same instance. Each SUSE Mgr Proxy requires SUSE Mgr LCM+ subscription offering because SUSE Mgr Proxy is considered as a managed instance.
- Subscriptions for SUSE Manager Lifecycle Management+ Starter Pack (10) (SUSE Mgr LCM+10) SUSE Manager Lifecycle Management+ Starter Pack (10) is available to meet SUSE Mgr LCM+'s requirement. Like SLES, it offers two virtualization types, "1-2 Sock/VM" and "1-2 Sock uVirt". Virtualization type should be the same for underlying SLES and SUSE Mgr LCM+ on one managed instance.
- Subscriptions for SUSE Manager Monitoring (SUSE Mgr Mon) SUSE Manager Monitoring provides additional monitoring functionality for managed instances. Like SLES, it offers two virtualization types, "1-2 Sock/VM" and "1-2 Sock uVirt". Virtualization type should be the same for underlying SLES, SUSE Mgr LCM+ and SUSE Mgr Mon on one managed instance.

Rancher Prime product structure

Rancher Prime is a Kubernetes management tool. Subscription offerings for Rancher Prime are as follows:

- Subscriptions for Rancher: "5-15" / "16-50" / "51-100" / "101-250" / "251-1000" / "1001+" Nodes (Rancher) or Non-Production Non Production subscription offerings are used in non-production environment. The other subscription offerings are used in production environment. These subscription offerings are required per each Rancher Prime node. A minimum of 5 subscription offerings are required for Rancher 5-15 Nodes.

Rancher Prime "5-15" / "16-50" / "51-100" / "101-250" / "251-1000" / "1001+" Nodes subscription offerings include 1 / 2 / 2 / 3 / 4 / 4 Rancher Prime Management Servers respectively by default. Additional Rancher Prime Management Servers can be ordered free of charge. Up to three Rancher Prime Nodes can be used as installation nodes for installation of Rancher Prime Management Server at no extra cost.

- Harvester add-on: “5-15” / “16-50” / “51-100” / “101-250” / “251-1000” / “1001+” Nodes (Harvester) or Non-Production Harvester is hyperconverged infrastructure (HCI) solution build on cloud-native technology. Harvester add-on is available as additional offerings for Rancher Prime.

Non-Production subscription offering is used in non-production environment. The other subscription offerings are used in production environment. These subscription offerings are required per each Harvester node.

A minimum of 5 subscription offerings are required for each physical server with Harvester. The same number of Rancher Prime subscription offering as the total number of Harvester nodes is required.

- Longhorn add-on: “5-15” / “16-50” / “51-100” / “101-250” / “251-1000” / “1001+” Nodes (Longhorn) or Non-Production Longhorn is a cloud native distributed block storage for Kubernetes.

Longhorn add-on is available as additional offerings for Rancher Prime. Non-Production subscription offerings are used in non-production environment.

The other subscription offerings are used in production environment. These subscription offerings are required per each Longhorn node.

SUSE NeuVector product structure

SUSE NeuVector is a container security platform.

NeuVector can be available as both single offering and additional offering for Rancher Prime. Subscription offerings for NeuVector are as follows:

- Subscriptions for SUSE NeuVector: “5-15” / “16-50” / “51-100” / “101-250” / “251-1000” / “1001+” Nodes (NeuVector) or Non-Production. Non-Production subscription offerings are used in non-production environment. The other subscription offerings are used in production environment. These subscription offerings are required per each NeuVector node.

By using SUSE OEM subscriptions and Fujitsu services customer is accepting related terms and conditions of SUSE: Reference: <http://www.suse.com/licensing/eula>

Licensing rules

- For each subscription an appropriate Support Pack must be ordered, or it must be covered by a Service Contract or Solution Contract.
- For physical installation the number of subscriptions depends on the number populated sockets. A 4-socket server with two populated sockets only needs one subscription. A 4-socket server with three populated sockets requires two subscriptions (stackable). A “1-2 Sockets or 1-2 virtual machines” subscription must not be separated into two subscriptions for two servers with one CPU each.
- Subscriptions for “1-2 Sockets or 1-2 Virtual Machines” cannot be intermixed with subscriptions “1-2 Sockets with Unlimited Virtual Machines” on one server. When stacked all subscriptions must have same service level (9x5h or 24x7h).
- When using subscriptions for “1-2 Sockets or 1-2 Virtual Machines” for two virtual machines these virtual machines must reside within a data center or virtualization environment.
- Subscriptions for “Non-production” of Rancher/Harvester/Longhorn/SUSE NeuVector cannot be used in production environment.

Reusability (Re-purposable)

In principle, all subscriptions can be re-used when changing the server hardware. Thus, two subscriptions of the type of SUSE LES 1-2 Sock / VM, which were used for a 4-socket server, can be transferred and used on two 2-socket servers. Likewise, those two subscriptions can be re-used for running four virtual machines with SLES either in a virtualization environment or also within a cloud environment.

Ordering information

For the pricing and packaging structure the following order codes are available.

■ SUSE Linux Enterprise Server and add-on products

Order Code	Text	Support Pack	Text
Subscriptions for licensing unlimited number of virtual machines on a virtualization host			
S26361-F2348-P500	SUSE LES 1-2 Sock/VM 24x7 L3 Supp. 1Y	FSP:G-SW12563PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P501	SUSE LES 1-2 Sock/VM 24x7 L3 Supp. 3Y	FSP:G-SW32563PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P502	SUSE LES 1-2 Sock/VM 24x7 L3 Supp. 5Y	FSP:G-SW52563PRL6C	SP 5y TS,24x7,4h Rm Rt
	SUSE LES 1-2 Sock/VM 24x7 L3 Supp. Prolongation	FSP:G-SWT2563PRL6C	SP Xtend 12m OS,24x7
S26361-F2348-P503	SUSE LES 1-2 Sock/VM 9x5 L3 Supp. 1Y	FSP:G-SW12560PRL6C	SP 1y TS,9x5,4h Rm Rt
S26361-F2348-P504	SUSE LES 1-2 Sock/VM 9x5 L3 Supp. 3Y	FSP:G-SW32560PRL6C	SP 3y TS,9x5,4h Rm Rt
S26361-F2348-P505	SUSE LES 1-2 Sock/VM 9x5 L3 Supp. 5Y	FSP:G-SW52560PRL6C	SP 5y TS,9x5,4h Rm Rt
	SUSE LES 1-2 Sock/VM 9x5 L3 Supp. Prolongation	FSP:G-SWT2560PRL6C	SP Xtend 12m OS,5x9
Subscriptions for licensing unlimited number of virtual machines on a virtualization host			
S26361-F2348-P530	SUSE LES LP 1-2 Sock uVirt 24x7 L3 Supp. 1Y	FSP:G-SW13463PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P531	SUSE LES LP 1-2 Sock uVirt 24x7 L3 Supp. 3Y	FSP:G-SW33463PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P532	SUSE LES LP 1-2 Sock uVirt 24x7 L3 Supp. 5Y	FSP:G-SW53463PRL6C	SP 5y TS,24x7,4h Rm Rt
	SUSE LES LP 1-2 Sock uVirt 24x7 L3 Supp. Prolongation	FSP:G-SWT3463PRL6C	SP Xtend 12m OS,24x7
S26361-F2348-P533	SUSE LES LP 1-2 Sock uVirt 9x5 L3 Supp. 1Y	FSP:G-SW13460PRL6C	SP 1y TS,9x5,4h Rm Rt
S26361-F2348-P534	SUSE LES LP 1-2 Sock uVirt 9x5 L3 Supp. 3Y	FSP:G-SW33460PRL6C	SP 3y TS,9x5,4h Rm Rt
S26361-F2348-P535	SUSE LES LP 1-2 Sock uVirt 9x5 L3 Supp. 5Y	FSP:G-SW53460PRL6C	SP 5y TS,9x5,4h Rm Rt
	SUSE LES LP 1-2 Sock uVirt 9x5 L3 Supp. Prolongation	FSP:G-SWT3460PRL6C	SP Xtend 12m OS,5x9
Subscriptions for servers with SLES for SAP Applications			
S26361-F2348-P520	SLES4SAP 1-2 Sock/VM 24x7 L3 Supp. 1Y	FSP:G-SW1M963PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P521	SLES4SAP 1-2 Sock/VM 24x7 L3 Supp. 3Y	FSP:G-SW3M963PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P522	SLES4SAP 1-2 Sock/VM 24x7 L3 Supp. 5Y	FSP:G-SW5M963PRL6C	SP 5y TS,24x7,4h Rm Rt
	SLES4SAP 1-2 Sock/VM 24x7 L3 Supp. Prolongation	FSP:G-SWTM963PRL6C	SP Xtend 12m OS,24x7
S26361-F2348-P540	SLES4SAP LP 1-2 Sock uVirt 24x7 L3 Supp. 1Y	FSP:G-SW14063PRL6C	SP 1y TS,9x5,4h Rm Rt
S26361-F2348-P541	SLES4SAP LP 1-2 Sock uVirt 24x7 L3 Supp. 3Y	FSP:G-SW34063PRL6C	SP 3y TS,9x5,4h Rm Rt
S26361-F2348-P542	SLES4SAP LP 1-2 Sock uVirt 24x7 L3 Supp. 5Y	FSP:G-SW54063PRL6C	SP 5y TS,9x5,4h Rm Rt
	SLES4SAP LP 1-2 Sock uVirt 24x7 L3 Supp. Prolongation	FSP:G-SWT4063PRL6C	SP Xtend 12m OS,5x9
Options for High Availability *1			
S26361-F2348-P563	SLES HA Extension 1-2 Sock Support 1Y	FSP:G-SW18960PRL6C (9x5) FSP:G-SW18963PRL6C (24x7)	SP 1y Backl Supp.,9x5,4h Rm Rt SP 1y Backl Supp.,24x7,4h Rm Rt
S26361-F2348-P564	SLES HA Extension 1-2 Sock Support 3Y	FSP:G-SW38960PRL6C (9x5) FSP:G-SW38963PRL6C (24x7)	SP 3y Backl Supp.,9x5,4h Rm Rt SP 3y Backl Supp.,24x7,4h Rm Rt
S26361-F2348-P565	SLES HA Extension 1-2 Sock Support 5Y	FSP:G-SW58960PRL6C (9x5) FSP:G-SW58963PRL6C (24x7)	SP 5y Backl Supp.,9x5,4h Rm Rt SP 5y Backl Supp.,24x7,4h Rm Rt
Options for Live Patching			
S26361-F2348-P560	SLES Live Patching 1-2 Sock Support 1Y	FSP:G-SW18763PRL6C (24x7)	SP 1y Backl Supp.,24x7,4h Rm Rt
S26361-F2348-P561	SLES Live Patching 1-2 Sock Support 3Y	FSP:G-SW38763PRL6C (24x7)	SP 3y Backl Supp.,24x7,4h Rm Rt
S26361-F2348-P562	SLES Live Patching 1-2 Sock Support 5Y	FSP:G-SW58763PRL6C (24x7)	SP 5y Backl Supp.,24x7,4h Rm Rt
Options for Long Term Service Pack Support			
S26361-F2348-P566	SLES LTSS 1-2 Sock Support 1Y, per Code Stream	FSP:G-SW19060PRL6C (9x5) FSP:G-SW19063PRL6C (24x7)	SP 1y Backl Supp.,9x5,4h Rm Rt SP 1y Backl Supp.,24x7,4h Rm Rt

*1 High Availability options are not applicable to SLES for SAP Applications as HA is already included in SLES for SAP Applications subscriptions.

■ SUSE Linux Enterprise High Performance Computing and add-on products

Order Code	Text	Support Pack	Text
Subscriptions for physical installation			
S26361-F2348-P340	SUSE LES HPC 1-2 Sock 9x5 L3 Supp. 1Y	FSP:G-SW1V660PRL6C	SP 1y TS,9x5,4h Rm Rt
S26361-F2348-P341	SUSE LES HPC 1-2 Sock 9x5 L3 Supp. 3Y	FSP:G-SW3V660PRL6C	SP 3y TS,9x5,4h Rm Rt
S26361-F2348-P342	SUSE LES HPC 1-2 Sock 9x5 L3 Supp. 5Y	FSP:G-SW5V660PRL6C	SP 5y TS,9x5,4h Rm Rt
	SUSE LES HPC 1-2 Sock 9x5 L3 Supp. Prolongation	FSP:G-SWTV660PRL6C	SP Xtend 12m OS,9x5
S26361-F2348-P343	SUSE LES HPC 1-2 Sock 24x7 L3 Supp. 1Y	FSP:G-SW1V663PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P344	SUSE LES HPC 1-2 Sock 24x7 L3 Supp. 3Y	FSP:G-SW3V663PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P345	SUSE LES HPC 1-2 Sock 24x7 L3 Supp. 5Y	FSP:G-SW5V663PRL6C	SP 5y TS,24x7,4h Rm Rt
	SUSE LES HPC 1-2 Sock 24x7 L3 Supp. Prolongation	FSP:G-SWTV663PRL6C	SP Xtend 12m OS,24x7
Subscriptions for physical installation with Extended Service Pack Overlap Support			
S26361-F2348-P350	SUSE LES HPC 1-2 Sock ESPOS 9x5 L3 Supp. 1Y	FSP:G-SW14W60PRL6C	SP 1y TS,9x5,4h Rm Rt
S26361-F2348-P351	SUSE LES HPC 1-2 Sock ESPOS 9x5 L3 Supp. 3Y	FSP:G-SW34W60PRL6C	SP 3y TS,9x5,4h Rm Rt
S26361-F2348-P352	SUSE LES HPC 1-2 Sock ESPOS 9x5 L3 Supp. 5Y	FSP:G-SW54W60PRL6C	SP 5y TS,9x5,4h Rm Rt
	SUSE LES HPC 1-2 Sock ESPOS 9x5 L3 Supp. Prolongation	FSP:G-SWT4W60PRL6C	SP Xtend 12m OS,9x5
S26361-F2348-P353	SUSE LES HPC 1-2 Sock ESPOS 24x7 L3 Supp. 1Y	FSP:G-SW14W63PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P354	SUSE LES HPC 1-2 Sock ESPOS 24x7 L3 Supp. 3Y	FSP:G-SW34W63PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P355	SUSE LES HPC 1-2 Sock ESPOS 24x7 L3 Supp. 5Y	FSP:G-SW54W63PRL6C	SP 5y TS,24x7,4h Rm Rt
	SUSE LES HPC 1-2 Sock ESPOS 24x7 L3 Supp. Prolongation	FSP:G-SWT4W63PRL6C	SP Xtend 12m OS,24x7
Options for HPC Long Term Service Pack Support			
S26361-F2348-P360	SLES HPC LTSS 1-2 Sock Support 1Y. per Code Stream	FSP:G-SW19160PRL6C FSP:G-SW19163PRL6C	SP 1y Backl Supp.,9x5,4h Rm Rt SP 1y Backl Supp.,24x7,4h Rm Rt

■ SUSE Manager products

Order Code	Text	Support Pack	Text
Subscriptions for SUSE Manager Lifecycle Management+			
S26361-F2348-P610	SUSE Mgr LCM+ 1-2 Sock/VM 24x7 L3S. 1Y	FSP:G-SW18N63PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P611	SUSE Mgr LCM+ 1-2 Sock/VM 24x7 L3S. 3Y	FSP:G-SW38N63PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P612	SUSE Mgr LCM+ 1-2 Sock/VM 24x7 L3S. 5Y	FSP:G-SW58N63PRL6C	SP 5y TS,24x7,4h Rm Rt
	SUSE Mgr LCM+ 1-2 Sock/VM 24x7 L3S. Prolongation	FSP:G-SWT8N63PRL6C	SP Xtend 12m OS,24x7
S26361-F2348-P613	SUSE Mgr LCM+ 1-2 Sock uVirt 24x7 L3S. 1Y	FSP:G-SW13063PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P614	SUSE Mgr LCM+ 1-2 Sock uVirt 24x7 L3S. 3Y	FSP:G-SW33063PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P615	SUSE Mgr LCM+ 1-2 Sock uVirt 24x7 L3S. 5Y	FSP:G-SW53063PRL6C	SP 5y TS,24x7,4h Rm Rt
	SUSE Mgr LCM+ 1-2 Sock uVirt 24x7 L3S. Prolongation	FSP:G-SWT3063PRL6C	SP Xtend 12m OS,24x7
Subscriptions for SUSE Manager Lifecycle Management+ Starter Pack (10)			
S26361-F2348-P616	SUSE Mgr LCM+10 1-2 Sock/VM 24x7 L3S. 1Y	FSP:G-SW10763PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P617	SUSE Mgr LCM+10 1-2 Sock/VM 24x7 L3S. 3Y	FSP:G-SW30763PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P618	SUSE Mgr LCM+10 1-2 Sock/VM 24x7 L3S. 5Y	FSP:G-SW50763PRL6C	SP 5y TS,24x7,4h Rm Rt
	SUSE Mgr LCM+10 1-2 Sock/VM 24x7 L3S. Prolongation	FSP:G-SWT0763PRL6C	SP Xtend 12m OS,24x7
S26361-F2348-P619	SUSE Mgr LCM+10 1-2 Sock uVirt 24x7 L3S. 1Y	FSP:G-SW13363PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P620	SUSE Mgr LCM+10 1-2 Sock uVirt 24x7 L3S. 3Y	FSP:G-SW33363PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P621	SUSE Mgr LCM+10 1-2 Sock uVirt 24x7 L3S. 5Y	FSP:G-SW53363PRL6C	SP 5y TS,24x7,4h Rm Rt
	SUSE Mgr LCM+10 1-2 Sock uVirt 24x7 L3S. Prolongation	FSP:G-SWT3363PRL6C	SP Xtend 12m OS,24x7
Subscriptions for SUSE Manager Monitoring			
S26361-F2348-P590	SUSE Mgr Mon 1-2 Sock/VM 24x7 L3 Supp. 1Y	FSP:G-SW14F63PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P591	SUSE Mgr Mon 1-2 Sock/VM 24x7 L3 Supp. 3Y	FSP:G-SW34F63PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P592	SUSE Mgr Mon 1-2 Sock/VM 24x7 L3 Supp. 5Y	FSP:G-SW54F63PRL6C	SP 5y TS,24x7,4h Rm Rt
	SUSE Mgr Mon 1-2 Sock/VM 24x7 L3 Supp. Prolongation	FSP:G-SWT4F63PRL6C	SP Xtend 12m OS,24x7
S26361-F2348-P593	SUSE Mgr Mon 1-2 Sock uVirt 24x7 L3 Supp. 1Y	FSP:G-SW14G63PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P594	SUSE Mgr Mon 1-2 Sock uVirt 24x7 L3 Supp. 3Y	FSP:G-SW34G63PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P595	SUSE Mgr Mon 1-2 Sock uVirt 24x7 L3 Supp. 5Y	FSP:G-SW54G63PRL6C	SP 5y TS,24x7,4h Rm Rt
	SUSE Mgr Mon 1-2 Sock uVirt 24x7 L3 Supp. Prolongation	FSP:G-SWT4G63PRL6C	SP Xtend 12m OS,24x7

■ Rancher Prime products and add-on products

Order Code	Text	Support Pack	Text
Options for Harvester			
S26361-F2348-P700	Harvester Non Production 24x7 L3 Supp 1Y	FSP:G-SW1G563PRL6C	SP 1y TS Sub & Upd,24x7,4h Rm Rt
	Harvester Non Production 24x7 L3 Supp. Prolongation	FSP:G-SWTG563PRL6C	SP 1y Ext TS Sub & Upd,24x7,4h Rm Rt
S26361-F2348-P701	Harvester 5-15 Nodes 24x7 L3 Supp 1Y	FSP:G-SW1H263PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P702	Harvester 5-15 Nodes 24x7 L3 Supp 3Y	FSP:G-SW3H263PRL6C	SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P703	Harvester 5-15 Nodes 24x7 L3 Supp 5Y	FSP:G-SW5H263PRL6C	SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	Harvester 5-15 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTH263PRL6C	SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P704	Harvester 16-50 Nodes 24x7 L3 Supp 1Y	FSP:G-SW1G863PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P705	Harvester 16-50 Nodes 24x7 L3 Supp 3Y	FSP:G-SW3G863PRL6C	SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P706	Harvester 16-50 Nodes 24x7 L3 Supp 5Y	FSP:G-SW5G863PRL6C	SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	Harvester 16-50 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTG863PRL6C	SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P707	Harvester 51-100 Nodes 24x7 L3 Supp 1Y	FSP:G-SW1H163PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P708	Harvester 51-100 Nodes 24x7 L3 Supp 3Y	FSP:G-SW3H163PRL6C	SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P709	Harvester 51-100 Nodes 24x7 L3 Supp 5Y	FSP:G-SW5H163PRL6C	SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	Harvester 51-100 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTH163PRL6C	SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P710	Harvester 101-250 Nodes 24x7 L3 Supp 1Y	FSP:G-SW1G763PRL6C	SP 1y TS Sub & Upd,24x7,4h Rm Rt
S26361-F2348-P711	Harvester 101-250 Nodes 24x7 L3 Supp 3Y	FSP:G-SW3G763PRL6C	SP 3y TS Sub & Upd,24x7,4h Rm Rt
S26361-F2348-P712	Harvester 101-250 Nodes 24x7 L3 Supp 5Y	FSP:G-SW5G763PRL6C	SP 5y TS Sub & Upd,24x7,4h Rm Rt
	Harvester 101-250 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTG763PRL6C	SP 1y Ext TS Sub & Upd,24x7,4h Rm Rt
S26361-F2348-P713	Harvester 251-1000 Nodes 24x7 L3 Supp 1Y	FSP:G-SW1H063PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P714	Harvester 251-1000 Nodes 24x7 L3 Supp 3Y	FSP:G-SW3H063PRL6C	SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P715	Harvester 251-1000 Nodes 24x7 L3 Supp 5Y	FSP:G-SW5H063PRL6C	SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	Harvester 251-1000 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTH063PRL6C	SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P716	Harvester 1001+ Nodes 24x7 L3 Supp 1Y	FSP:G-SW1G663PRL6C	SP 1y TS Sub & Upd,24x7,4h Rm Rt
S26361-F2348-P717	Harvester 1001+ Nodes 24x7 L3 Supp 3Y	FSP:G-SW3G663PRL6C	SP 3y TS Sub & Upd,24x7,4h Rm Rt
S26361-F2348-P718	Harvester 1001+ Nodes 24x7 L3 Supp 5Y	FSP:G-SW5G663PRL6C	SP 5y TS Sub & Upd,24x7,4h Rm Rt
	Harvester 1001+ Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTG663PRL6C	SP 1y Ext TS Sub & Upd,24x7,4h Rm Rt
Options for Longhorn			
S26361-F2348-P719	Longhorn Non Production 24x7 L3 Supp 1Y	FSP:G-SW1I063PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt
	Longhorn Non Production 24x7 L3 Supp. Prolongation	FSP:G-SWTI063PRL6C	SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P720	Longhorn Non Production 9x5 L3 Supp 1Y	FSP:G-SW1I060PRL6C	SP 1y TS Sub & Upgr,9x5,4h Rm Rt
	Longhorn Non Production 9x5 L3 Supp. Prolongation	FSP:G-SWTI060PRL6C	SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P721	Longhorn 5-15 Nodes 24x7 L3 Supp 1Y	FSP:G-SW1H863PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P722	Longhorn 5-15 Nodes 24x7 L3 Supp 3Y	FSP:G-SW3H863PRL6C	SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P723	Longhorn 5-15 Nodes 24x7 L3 Supp 5Y	FSP:G-SW5H863PRL6C	SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	Longhorn 5-15 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTH863PRL6C	SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P724	Longhorn 16-50 Nodes 24x7 L3 Supp 1Y	FSP:G-SW1H563PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P725	Longhorn 16-50 Nodes 24x7 L3 Supp 3Y	FSP:G-SW3H563PRL6C	SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P726	Longhorn 16-50 Nodes 24x7 L3 Supp 5Y	FSP:G-SW5H563PRL6C	SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	Longhorn 16-50 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTH563PRL6C	SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P727	Longhorn 51-100 Nodes 24x7 L3 Supp 1Y	FSP:G-SW1H763PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt

Product Insights: Q3F - Fujitsu Support 1/9/2023		
S26361-F2348-P728	Longhorn 51-100 Nodes 24x7 L3 Supp 3Y	FSP:G-SW3H763PRL6C SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P729	Longhorn 51-100 Nodes 24x7 L3 Supp 5Y	FSP:G-SW5H763PRL6C SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	Longhorn 51-100 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTH763PRL6C SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P730	Longhorn 101-250 Nodes 24x7 L3 Supp 1Y	FSP:G-SW1H463PRL6C SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P731	Longhorn 101-250 Nodes 24x7 L3 Supp 3Y	FSP:G-SW3H463PRL6C SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P732	Longhorn 101-250 Nodes 24x7 L3 Supp 5Y	FSP:G-SW5H463PRL6C SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	Longhorn 101-250 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTH463PRL6C SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P733	Longhorn 251-1000 Nodes 24x7 L3 Supp 1Y	FSP:G-SW1H663PRL6C SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P734	Longhorn 251-1000 Nodes 24x7 L3 Supp 3Y	FSP:G-SW3H663PRL6C SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P735	Longhorn 251-1000 Nodes 24x7 L3 Supp 5Y	FSP:G-SW5H663PRL6C SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	Longhorn 251-1000 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTH663PRL6C SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P736	Longhorn 1001+ Nodes 24x7 L3 Supp 1Y	FSP:G-SW1H363PRL6C SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P737	Longhorn 1001+ Nodes 24x7 L3 Supp 3Y	FSP:G-SW3H363PRL6C SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P738	Longhorn 1001+ Nodes 24x7 L3 Supp 5Y	FSP:G-SW5H363PRL6C SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	Longhorn 1001+ Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTH363PRL6C SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P739	Longhorn 5-15 Nodes 9x5 L3 Supp 1Y	FSP:G-SW1H860PRL6C SP 1y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P740	Longhorn 5-15 Nodes 9x5 L3 Supp 3Y	FSP:G-SW3H860PRL6C SP 3y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P741	Longhorn 5-15 Nodes 9x5 L3 Supp 5Y	FSP:G-SW5H860PRL6C SP 5y TS Sub & Upgr,9x5,4h Rm Rt
	Longhorn 5-15 Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWTH860PRL6C SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P742	Longhorn 16-50 Nodes 9x5 L3 Supp 1Y	FSP:G-SW1H560PRL6C SP 1y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P743	Longhorn 16-50 Nodes 9x5 L3 Supp 3Y	FSP:G-SW3H560PRL6C SP 3y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P744	Longhorn 16-50 Nodes 9x5 L3 Supp 5Y	FSP:G-SW5H560PRL6C SP 5y TS Sub & Upgr,9x5,4h Rm Rt
	Longhorn 16-50 Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWTH560PRL6C SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P745	Longhorn 51-100 Nodes 9x5 L3 Supp 1Y	FSP:G-SW1H760PRL6C SP 1y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P746	Longhorn 51-100 Nodes 9x5 L3 Supp 3Y	FSP:G-SW3H760PRL6C SP 3y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P747	Longhorn 51-100 Nodes 9x5 L3 Supp 5Y	FSP:G-SW5H760PRL6C SP 5y TS Sub & Upgr,9x5,4h Rm Rt
	Longhorn 51-100 Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWTH760PRL6C SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P748	Longhorn 101-250 Nodes 9x5 L3 Supp 1Y	FSP:G-SW1H460PRL6C SP 1y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P749	Longhorn 101-250 Nodes 9x5 L3 Supp 3Y	FSP:G-SW3H460PRL6C SP 3y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P750	Longhorn 101-250 Nodes 9x5 L3 Supp 5Y	FSP:G-SW5H460PRL6C SP 5y TS Sub & Upgr,9x5,4h Rm Rt
	Longhorn 101-250 Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWTH460PRL6C SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P751	Longhorn 251-1000 Nodes 9x5 L3 Supp 1Y	FSP:G-SW1H660PRL6C SP 1y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P752	Longhorn 251-1000 Nodes 9x5 L3 Supp 3Y	FSP:G-SW3H660PRL6C SP 3y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P753	Longhorn 251-1000 Nodes 9x5 L3 Supp 5Y	FSP:G-SW5H660PRL6C SP 5y TS Sub & Upgr,9x5,4h Rm Rt
	Longhorn 251-1000 Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWTH660PRL6C SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P754	Longhorn 1001+ Nodes 9x5 L3 Supp 1Y	FSP:G-SW1H360PRL6C SP 1y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P755	Longhorn 1001+ Nodes 9x5 L3 Supp 3Y	FSP:G-SW3H360PRL6C SP 3y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P756	Longhorn 1001+ Nodes 9x5 L3 Supp 5Y	FSP:G-SW5H360PRL6C SP 5y TS Sub & Upgr,9x5,4h Rm Rt
	Longhorn 1001+ Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWTH360PRL6C SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt
Subscriptions for Rancher Prime		
S26361-F2348-P800	Rancher Non Production 24x7 L3 Supp 1Y	FSP:G-SW1PA63PRL6C SP 1y TS,24x7,4h Rm Rt
	Rancher Non Production 24x7 L3 Supp. Prolongation	FSP:G-SWTPA63PRL6C SP 1y Ext TS,24x7,4h Rm Rt
S26361-F2348-P801	Rancher Non Production 9x5 L3 Supp 1Y	FSP:G-SW1PA60PRL6C SP 1y TS,9x5,4h Rm Rt
	Rancher Non Production 9x5 L3 Supp. Prolongation	FSP:G-SWTPA60PRL6C SP 1y Ext TS,9x5,4h Rm Rt
S26361-F2348-P802	Rancher 5-15 Nodes 24x7 L3 Supp 1Y	FSP:G-SW10A63PRL6C SP 1y TS,24x7,4h Rm Rt

Product Insights	SKU	Product Name	Support
S26361-F2348-P803	Rancher 5-15 Nodes 24x7 L3 Supp 3Y	FSP:G-SW30A63PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P804	Rancher 5-15 Nodes 24x7 L3 Supp 5Y	FSP:G-SW50A63PRL6C	SP 5y TS,24x7,4h Rm Rt
	Rancher 5-15 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWT0A63PRL6C	SP 1y Ext TS,24x7,4h Rm Rt
S26361-F2348-P805	Rancher 16-50 Nodes 24x7 L3 Supp 1Y	FSP:G-SW1K763PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P806	Rancher 16-50 Nodes 24x7 L3 Supp 3Y	FSP:G-SW3K763PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P807	Rancher 16-50 Nodes 24x7 L3 Supp 5Y	FSP:G-SW5K763PRL6C	SP 5y TS,24x7,4h Rm Rt
	Rancher 16-50 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTK763PRL6C	SP 1y Ext TS,24x7,4h Rm Rt
S26361-F2348-P808	Rancher 51-100 Nodes 24x7 L3 Supp 1Y	FSP:G-SW1M063PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P809	Rancher 51-100 Nodes 24x7 L3 Supp 3Y	FSP:G-SW3M063PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P810	Rancher 51-100 Nodes 24x7 L3 Supp 5Y	FSP:G-SW5M063PRL6C	SP 5y TS,24x7,4h Rm Rt
	Rancher 51-100 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTM063PRL6C	SP 1y Ext TS,24x7,4h Rm Rt
S26361-F2348-P811	Rancher 101-250 Nodes 24x7 L3 Supp 1Y	FSP:G-SW1J163PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P812	Rancher 101-250 Nodes 24x7 L3 Supp 3Y	FSP:G-SW3J163PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P813	Rancher 101-250 Nodes 24x7 L3 Supp 5Y	FSP:G-SW5J163PRL6C	SP 5y TS,24x7,4h Rm Rt
	Rancher 101-250 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTJ163PRL6C	SP 1y Ext TS,24x7,4h Rm Rt
S26361-F2348-P814	Rancher 251-1000 Nodes 24x7 L3 Supp 1Y	FSP:G-SW1K863PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P815	Rancher 251-1000 Nodes 24x7 L3 Supp 3Y	FSP:G-SW3K863PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P816	Rancher 251-1000 Nodes 24x7 L3 Supp 5Y	FSP:G-SW5K863PRL6C	SP 5y TS,24x7,4h Rm Rt
	Rancher 251-1000 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTK863PRL6C	SP 1y Ext TS,24x7,4h Rm Rt
S26361-F2348-P817	Rancher 1001+ Nodes 24x7 L3 Supp 1Y	FSP:G-SW1J063PRL6C	SP 1y TS,24x7,4h Rm Rt
S26361-F2348-P818	Rancher 1001+ Nodes 24x7 L3 Supp 3Y	FSP:G-SW3J063PRL6C	SP 3y TS,24x7,4h Rm Rt
S26361-F2348-P819	Rancher 1001+ Nodes 24x7 L3 Supp 5Y	FSP:G-SW5J063PRL6C	SP 5y TS,24x7,4h Rm Rt
	Rancher 1001+ Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWTJ063PRL6C	SP 1y Ext TS,24x7,4h Rm Rt
S26361-F2348-P820	Rancher 5-15 Nodes 9x5 L3 Supp 1Y	FSP:G-SW10A60PRL6C	SP 1y TS,9x5,4h Rm Rt
S26361-F2348-P821	Rancher 5-15 Nodes 9x5 L3 Supp 3Y	FSP:G-SW30A60PRL6C	SP 3y TS,9x5,4h Rm Rt
S26361-F2348-P822	Rancher 5-15 Nodes 9x5 L3 Supp 5Y	FSP:G-SW50A60PRL6C	SP 5y TS,9x5,4h Rm Rt
	Rancher 5-15 Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWT0A60PRL6C	SP 1y Ext TS,9x5,4h Rm Rt
S26361-F2348-P823	Rancher 16-50 Nodes 9x5 L3 Supp 1Y	FSP:G-SW1K760PRL6C	SP 1y TS,9x5,4h Rm Rt
S26361-F2348-P824	Rancher 16-50 Nodes 9x5 L3 Supp 3Y	FSP:G-SW3K760PRL6C	SP 3y TS,9x5,4h Rm Rt
S26361-F2348-P825	Rancher 16-50 Nodes 9x5 L3 Supp 5Y	FSP:G-SW5K760PRL6C	SP 5y TS,9x5,4h Rm Rt
	Rancher 16-50 Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWTK760PRL6C	SP 1y Ext TS,9x5,4h Rm Rt
S26361-F2348-P826	Rancher 51-100 Nodes 9x5 L3 Supp 1Y	FSP:G-SW1M060PRL6C	SP 1y TS,9x5,4h Rm Rt
S26361-F2348-P827	Rancher 51-100 Nodes 9x5 L3 Supp 3Y	FSP:G-SW3M060PRL6C	SP 3y TS,9x5,4h Rm Rt
S26361-F2348-P828	Rancher 51-100 Nodes 9x5 L3 Supp 5Y	FSP:G-SW5M060PRL6C	SP 5y TS,9x5,4h Rm Rt
	Rancher 51-100 Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWTM060PRL6C	SP 1y Ext TS,9x5,4h Rm Rt
S26361-F2348-P829	Rancher 101-250 Nodes 9x5 L3 Supp 1Y	FSP:G-SW1J160PRL6C	SP 1y TS,9x5,4h Rm Rt
S26361-F2348-P830	Rancher 101-250 Nodes 9x5 L3 Supp 3Y	FSP:G-SW3J160PRL6C	SP 3y TS,9x5,4h Rm Rt
S26361-F2348-P831	Rancher 101-250 Nodes 9x5 L3 Supp 5Y	FSP:G-SW5J160PRL6C	SP 5y TS,9x5,4h Rm Rt
	Rancher 101-250 Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWTJ160PRL6C	SP 1y Ext TS,9x5,4h Rm Rt
S26361-F2348-P832	Rancher 251-1000 Nodes 9x5 L3 Supp 1Y	FSP:G-SW1K860PRL6C	SP 1y TS,9x5,4h Rm Rt
S26361-F2348-P833	Rancher 251-1000 Nodes 9x5 L3 Supp 3Y	FSP:G-SW3K860PRL6C	SP 3y TS,9x5,4h Rm Rt
S26361-F2348-P834	Rancher 251-1000 Nodes 9x5 L3 Supp 5Y	FSP:G-SW5K860PRL6C	SP 5y TS,9x5,4h Rm Rt
	Rancher 251-1000 Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWTK860PRL6C	SP 1y Ext TS,9x5,4h Rm Rt
S26361-F2348-P835	Rancher 1001+ Nodes 9x5 L3 Supp 1Y	FSP:G-SW1J060PRL6C	SP 1y TS,9x5,4h Rm Rt
S26361-F2348-P836	Rancher 1001+ Nodes 9x5 L3 Supp 3Y	FSP:G-SW3J060PRL6C	SP 3y TS,9x5,4h Rm Rt
S26361-F2348-P837	Rancher 1001+ Nodes 9x5 L3 Supp 5Y	FSP:G-SW5J060PRL6C	SP 5y TS,9x5,4h Rm Rt
	Rancher 1001+ Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWTJ060PRL6C	SP 1y Ext TS,9x5,4h Rm Rt

■ SUSE NeuVector products

Order Code	Text	Support Pack	Text
Subscriptions for SUSE NeuVector			
S26361-F2348-P757	NeuVector Non Production 24x7 L3 Supp 1Y	FSP:G-SW11763PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt
	NeuVector Non Production 24x7 L3 Supp. Prolongation	FSP:G-SWT1763PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P758	NeuVector Non Production 9x5 L3 Supp 1Y	FSP:G-SW11760PRL6C	SP 1y TS Sub & Upgr,9x5,4h Rm Rt
	NeuVector Non Production 9x5 L3 Supp. Prolongation	FSP:G-SWT1760PRL6C	SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P759	NeuVector 5-15 Nodes 24x7 L3 Supp 1Y	FSP:G-SW11663PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P760	NeuVector 5-15 Nodes 24x7 L3 Supp 3Y	FSP:G-SW31663PRL6C	SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P761	NeuVector 5-15 Nodes 24x7 L3 Supp 5Y	FSP:G-SW51663PRL6C	SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	NeuVector 5-15 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWT1663PRL6C	SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P762	NeuVector 16-50 Nodes 24x7 L3 Supp 1Y	FSP:G-SW11363PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P763	NeuVector 16-50 Nodes 24x7 L3 Supp 3Y	FSP:G-SW31363PRL6C	SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P764	NeuVector 16-50 Nodes 24x7 L3 Supp 5Y	FSP:G-SW51363PRL6C	SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	NeuVector 16-50 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWT1363PRL6C	SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P765	NeuVector 51-100 Nodes 24x7 L3 Supp 1Y	FSP:G-SW11563PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P766	NeuVector 51-100 Nodes 24x7 L3 Supp 3Y	FSP:G-SW31563PRL6C	SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P767	NeuVector 51-100 Nodes 24x7 L3 Supp 5Y	FSP:G-SW51563PRL6C	SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	NeuVector 51-100 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWT1563PRL6C	SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P768	NeuVector 101-250 Nodes 24x7 L3 Supp 1Y	FSP:G-SW11263PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P769	NeuVector 101-250 Nodes 24x7 L3 Supp 3Y	FSP:G-SW31263PRL6C	SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P770	NeuVector 101-250 Nodes 24x7 L3 Supp 5Y	FSP:G-SW51263PRL6C	SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	NeuVector 101-250 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWT1263PRL6C	SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P771	NeuVector 251-1000 Nodes 24x7 L3 Supp 1Y	FSP:G-SW11463PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P772	NeuVector 251-1000 Nodes 24x7 L3 Supp 3Y	FSP:G-SW31463PRL6C	SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P773	NeuVector 251-1000 Nodes 24x7 L3 Supp 5Y	FSP:G-SW51463PRL6C	SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	NeuVector 251-1000 Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWT1463PRL6C	SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P774	NeuVector 1001+ Nodes 24x7 L3 Supp 1Y	FSP:G-SW11663PRL6C	SP 1y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P775	NeuVector 1001+ Nodes 24x7 L3 Supp 3Y	FSP:G-SW31663PRL6C	SP 3y TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P776	NeuVector 1001+ Nodes 24x7 L3 Supp 5Y	FSP:G-SW51663PRL6C	SP 5y TS Sub & Upgr,24x7,4h Rm Rt
	NeuVector 1001+ Nodes 24x7 L3 Supp. Prolongation	FSP:G-SWT1663PRL6C	SP 1y Ext TS Sub & Upgr,24x7,4h Rm Rt
S26361-F2348-P777	NeuVector 5-15 Nodes 9x5 L3 Supp 1Y	FSP:G-SW11660PRL6C	SP 1y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P778	NeuVector 5-15 Nodes 9x5 L3 Supp 3Y	FSP:G-SW31660PRL6C	SP 3y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P779	NeuVector 5-15 Nodes 9x5 L3 Supp 5Y	FSP:G-SW51660PRL6C	SP 5y TS Sub & Upgr,9x5,4h Rm Rt
	NeuVector 5-15 Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWT1660PRL6C	SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P780	NeuVector 16-50 Nodes 9x5 L3 Supp 1Y	FSP:G-SW11360PRL6C	SP 1y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P781	NeuVector 16-50 Nodes 9x5 L3 Supp 3Y	FSP:G-SW31360PRL6C	SP 3y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P782	NeuVector 16-50 Nodes 9x5 L3 Supp 5Y	FSP:G-SW51360PRL6C	SP 5y TS Sub & Upgr,9x5,4h Rm Rt
	NeuVector 16-50 Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWT1360PRL6C	SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P783	NeuVector 51-100 Nodes 9x5 L3 Supp 1Y	FSP:G-SW11560PRL6C	SP 1y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P784	NeuVector 51-100 Nodes 9x5 L3 Supp 3Y	FSP:G-SW31560PRL6C	SP 3y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P785	NeuVector 51-100 Nodes 9x5 L3 Supp 5Y	FSP:G-SW51560PRL6C	SP 5y TS Sub & Upgr,9x5,4h Rm Rt
	NeuVector 51-100 Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWT1560PRL6C	SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P786	NeuVector 101-250 Nodes 9x5 L3 Supp 1Y	FSP:G-SW11260PRL6C	SP 1y TS Sub & Upgr,9x5,4h Rm Rt

S26361-F2348-P787	NeuVector 101-250 Nodes 9x5 L3 Supp 3Y	FSP:G-SW3I260PRL6C	SP 3y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P788	NeuVector 101-250 Nodes 9x5 L3 Supp 5Y	FSP:G-SW5I260PRL6C	SP 5y TS Sub & Upgr,9x5,4h Rm Rt
	NeuVector 101-250 Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWTI260PRL6C	SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P789	NeuVector 251-1000 Nodes 9x5 L3 Supp 1Y	FSP:G-SW1I460PRL6C	SP 1y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P790	NeuVector 251-1000 Nodes 9x5 L3 Supp 3Y	FSP:G-SW3I460PRL6C	SP 3y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P791	NeuVector 251-1000 Nodes 9x5 L3 Supp 5Y	FSP:G-SW5I460PRL6C	SP 5y TS Sub & Upgr,9x5,4h Rm Rt
	NeuVector 251-1000 Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWTI460PRL6C	SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P792	NeuVector 1001+ Nodes 9x5 L3 Supp 1Y	FSP:G-SW1I660PRL6C	SP 1y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P793	NeuVector 1001+ Nodes 9x5 L3 Supp 3Y	FSP:G-SW3I660PRL6C	SP 3y TS Sub & Upgr,9x5,4h Rm Rt
S26361-F2348-P794	NeuVector 1001+ Nodes 9x5 L3 Supp 5Y	FSP:G-SW5I660PRL6C	SP 5y TS Sub & Upgr,9x5,4h Rm Rt
	NeuVector 1001+ Nodes 9x5 L3 Supp. Prolongation	FSP:G-SWTI660PRL6C	SP 1y Ext TS Sub & Upgr,9x5,4h Rm Rt

Prolongation of terminating subscriptions

The Prolongation Subscription can be used for existing subscriptions which are close to their support cycle.

- Previous Basic subscriptions without Support Pack can only be renewed by subscriptions together with the appropriate Support Pack.
- Changing the support SLA from 9x5h to 24x7h or vice versa is possible.
- If a multi-socket subscription (4-socket or 8-socket) is to be renewed the number of subscriptions needed can be calculated by dividing the number of populated sockets by two.

Support term

All subscriptions and Support Packs are available with a support term of 1-year, 3-years and 5-years and 12 month prolongation. In order to achieve a different support term like 2-years or 4-years the server hardware needs to be shipped initially with either a 1-year or 3-year term or 12 month prolongation subscription. Close to the end of the initial term (1-year or 3-years) the subscription must then be renewed by a 12-month subscription prolongation option to achieve the desired support term. Initially ordering two subscriptions and Support Packs to reach the desired support term is possible.

Registration of the subscriptions and services

End User account number is required to perform the Activation of Support Pack. End User account number can be reached by registration on SUSE Customer Center: <http://scc.suse.com/login>. The Activation key together with documentation required to Support registration are supplied to the Customer. Subscription registration on SUSE Portal is not necessary. Subscription will be automatically activated after Support registration on Fujitsu portal. Activation of Support Pack must be performed according to the information supplied by Fujitsu.

References

SUSE Linux references at Fujitsu

- Internet <https://www.fujitsu.com/emeia/products/computing/servers/primergy/virtualization/>

SUSE references

- SUSE Homepage <https://www.suse.com>
- SUSE End User License Agreements (EULA) <https://www.suse.com/licensing/eula>
- SUSE Linux Enterprise <https://www.suse.com/products/server>
- SUSE Linux Enterprise High Availability Extension <https://www.suse.com/products/highavailability/>
- SUSE Linux Enterprise Live Patching <https://www.suse.com/products/live-patching/>
- Long Term Service Pack Support <https://www.suse.com/products/long-term-service-pack-support/>
- SUSE Linux Enterprise High Performance Computing <https://www.suse.com/products/server/hpc/>
- SUSE Manager <https://www.suse.com/products/suse-manager/>
- Rancher <https://www.suse.com/products/suse-rancher/>
- SUSE NeuVector <https://www.suse.com/products/neuvector/>
- YES CERTIFIED Bulletin Search <https://www.suse.com/yessearch/>
- SUSE Downloads <https://www.suse.com/download-linux/>
- SUSE Support Lifecycle <https://www.suse.com/lifecycle>